



SONICNET'S COVID-19 ON-SITE WORK PROCEDURES

As part of our ongoing safety measures for both our technicians as well as our customers and their families, we are currently implementing the following protocols when performing any on-site work such as installation of service or repairs:

- SonicNet's technicians will request, when performing indoor work, that all members of a customer's family or business staff remain in a separate room to maintain social distancing. Our technicians will be masked and gloved, taking all necessary precautions as recommended by the CDC.
- If we will be installing a wireless router at your location, we will ask you in advance for your requested Password so that the router can be preconfigured and ready to plug in.
- If our technicians do not feel that it is possible to maintain these precautions for any reason, they have the authority to decline the installation for any reason.

We sincerely appreciate your business, and we believe this process will keep everyone safe while still providing an important service for you.

If you have any questions, feel free to get in touch with us at info@sonicnet.us or 888.631.9666, ext 0. We can also be reached via text message to 715-203-1337.